Environmental and Sustainability Policy



City provides innovative facilities management solutions that ensure successful, long-term outcomes for our partners and stakeholders. City is committed to adopting a sustainable approach to our business operations and facilities management solutions, and views sustainability as meeting our partners' expectations, minimising the impact on the environment and contributing to the communities in which we work in a socially responsible manner.

To meet this commitment, City will strive to:

- Develop, maintain, resource and continually improve the effectiveness of our environmental management system in accordance with the requirements of ISO14001.
- Continually enhance our environmental performance by establishing clear and measurable objectives and metrics, aimed at the protection of the environment, prevention of pollution and minimising consumption of natural resources.
- Monitor, understand and comply with environmental statutory and regulatory compliance obligations that are applicable to our work activities and business operations.
- Proactively plan all work activities and take into consideration applicable environmental requirements at each stage of our service lifecycle.
- Identify and minimise risk by continually assessing, controlling and monitoring environmental aspects and impacts that are within City's control and/or influence.
- Work collaboratively with our partners to ensure compliance to established environmental procedures and facility rules.
- Make environmental stewardship an integral part of all management and team member responsibilities.
- Investigate all environmental incidents and nonconformities to determine cause and initiate appropriate corrective actions.
- Ensure our people are empowered, competent and equipped with the required resources and information to perform their duties in an environmentally and socially responsible manner.

City recognises that our future success is dependent upon a sustainable environment, where our corporate social responsibilities are fulfilled. The success of our environmental management system is dependent on ensuring all team members and contractors are committed to achieving our objectives and fully understand their obligations.

Approved By: Chris Winchester, Group CEO – Asia Pacific & North America November 2021



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